

# SWADDLEBEES / BLUEBERRY DIAPERS RETURN FORM



With our 90-day return policy, there are no special catches. All we ask is that you send the items back to us in an unused, unwashed and in a re-sellable condition. So if you are not 100% satisfied with your purchase, we will be happy to accept a return for a full refund less shipping costs. No questions asked.

Washed and used products, and items purchased on clearance, auction sites, or any other third party are not eligible for refunds, exchanges or manufacturer's warranty.

We reserve the right to refuse any return if it is not in any condition to be resold, has been washed, contains smell of essential oils/perfume, smoke, etc. or that have been soiled. Items must have been purchased within the last 90 days directly one of our websites.



We guarantee every item we sell against material or workmanship defects for 365 days from the date of purchase. This covers product stitching, seams, elastics, and any of the product's components including snaps, hook & loop closures, and fabric. This warranty does not cover leaking, odor issues, fading, staining, repelling or normal wear and tear, and is applicable only to the original purchaser of the products. Proof of purchase is required.

You are solely responsible for understanding how to care for the items you purchase. We are not responsible for damage to an item caused by improper care, abuse, misuse, normal fading or normal wear and tear of the product materials.

This warranty is void when washing instructions has not been followed; bleach, fabric softeners, vinegar, or any other caustic substances and laundry additives has been used; and when the diapers have been subject to water or drying temperatures above 140F. Please keep in mind that diapers are not indestructible, and like any other clothing item, they will eventually show signs of wear and tear and may not withstand being used and washed several times a week for extended periods of time.

Please be considerate about the condition of your item before shipping them. Your item must be clean, stain-free and dry before you ship it. We will not handle any items that are stained, smelly, dirty or damp on arrival.

**To return products for exchange or refund, please follow instructions below:**

- Step 1:** Fill out this return form completely to facilitate processing.
- Step 2:** Pack up the return form and the item(s) securely.
- Step 3:** Ship the package using a prepaid, insured, traceable method (e.g. FedEx, UPS) to the address below. We are not responsible for returns lost or damaged in transit.

**Return Authorization #**

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**SWADDLEBEES / BLUEBERRY  
627G American Glass Way  
Knoxville, TN 37932**

**Please check below how you would like us to handle your request and your reason for return.**

<p><b>DESIRED ACTION</b></p> <p><input type="checkbox"/> Please refund</p> <p><input type="checkbox"/> Exchange/replace*</p>	<p><b>REASON FOR RETURN</b></p> <p><input type="checkbox"/> Changed mind</p> <p><input type="checkbox"/> Does not fit</p> <p><input type="checkbox"/> Wrong product shipped</p>	<p><input type="checkbox"/> Defective product (explain below)</p>	<p><input type="checkbox"/> Other (explain below)</p>
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Name \_\_\_\_\_ Address \_\_\_\_\_

Email \_\_\_\_\_

Order # \_\_\_\_\_ Phone # \_\_\_\_\_

**Please list item(s) you are returning:**

Qty.	Item #	Size	Color	Description	Price

**Please list new item(s) to exchange or replace returned items with:** *\*Only incorrectly-shipped and defective merchandise are eligible for exchange using this form:*

Qty.	Item #	Size	Color	Description	Price

If you need assistance after reviewing the instructions above, please email customerservice@swaddlebees.com or call us at 888-838-7987.