



Wholesale Policies, Terms & Conditions

SWADDLEBEES
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Thank you for your interest in selling Swaddlebees diapers. The following information outlines our Policies, Terms and Conditions for our retailers. Interested retailers must agree to these policies in order to be accepted as a wholesaler.

ORDERING & LEAD TIMES ON ORDERS

All orders must be placed online through the Bulk Ordering Page of our website. For US retailers, a copy of your business license and/or state sales tax certificate must be submitted before ordering. Online auctioning of new Swaddlebees products is not permitted. Co-op sales are not allowed.

We generally try to ship orders within 1 week or less from order date, however, occasional orders may take up to 3 weeks due to demand. Plan your ordering with ample lead-time. Backordered items will usually ship within 2-3 weeks.

MINIMUM ORDER REQUIREMENTS

There are no minimum order requirements. However, volume discounts are applied on wholesale orders in the following manner:

Wholesale Order Volume		Discount % Applied
Minimum	Maximum	
\$ 1.00	\$ 99.00	0%
\$ 100.00	\$ 999.00	5%
\$ 1,000.00	\$ 1,999.00	10%
\$ 2,000.00	\$ 2,999.00	15%
\$ 3,000.00	+ above	20%

SHIPPING & DROP-SHIPPING

All domestic orders will be shipped via Fedex Ground or USPS unless other arrangements are made. Most international orders will be shipped via Global Express Mail or Fedex. All packages are assigned with tracking numbers.

We offer drop-shipping at no additional charge other than the shipping charges calculated in the shopping cart of the website. Tracking numbers will be sent to the retailer. If you need any order expedited, please contact us directly to make arrangements.

PAYMENTS

Credit card is the only accepted mode of payment through the website. Other forms of payment such as Paypal, checks, or wire transfers are available by choosing the "Bill Me" option.

MINIMUM PRICING

We have specified minimum retail prices on our price list. Please note that while retailers are free to set their own retail prices, we reserve the right not to sell our products to retailers that are selling below our minimum retail price guidelines. Short-term sales and coupons with an end date are permitted.

RETURNS, EXCHANGES & WARRANTY ISSUES

If you ordered incorrectly or decide you don't want the items you ordered, you may return the items for credit towards future purchases. Your return may be subject to a \$1 per item restocking fee and any shipping costs are your responsibility. Items cannot be returned without first contacting us. We can only accept returns on unwashed and unused items. We cannot give credit towards items that have been washed; smell of essential oils/perfume, smoke, etc. or items that have been soiled.

We stand behind our products and have standard procedures for dealing with manufacturing defects, but we do not issue credit or replacements for products that are returned due to improper care, or when worn out. Credit or replacements under our warranty are given at our discretion. We retain the right to determine the actions taken with regard to repairs or replacement of product. If you need help dealing with a customer, please email us for support or suggestions. We aim to maintain satisfied customers.

Flawed items will be credited 100% of the purchase price. We guarantee work for 60 days from purchase date. All returns on defects must be accompanied by copy of invoice from customer's purchase. We offer a lifetime guarantee on our snap hardware. Items may be returned for repair or replacement to:

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COMMUNICATION

E-mail is our preferred method of communication as we are not always available to answer phone calls.